# The impact of experience on software developer performance

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# My Background

#### What developers actually wrote

Compiler writer – front ends, back ends, language translators

Static analysis – finding faults

#### What developers meant to write

Book- The New C Standard: An Economic and Cultural Commentary www.knosof.co.uk/cbook/cbook.html

### Introduction

Cognitive psychology

Predicting developer performance

A hypothesis

Source code measurements Experiment Results

# Human Mental Characteristics

#### Orders-of-magnitude

 $10^{-4} - 10^{-2}$  Biological band  $10^{-1} - 10^{+1}$  Cognitive band  $10^{+2} - 10^{+5}$  Social band

#### Abilities

Built-in – autonomic nervous system Learned

### **Some Performance Factors**

#### Performance improves with Practice

Response time, error rate

 $E = c P^{-m}$ 

#### Power law of forgetting

Retention rate decreases with time  $R = k T^{-n}$ 

### **Developer Performance**

#### What improves?

How much; how to measure; cost of measurement Formula to calculate...

#### Source code

My interest; lots available; can be measured

#### Developers spend time interacting with code Lots and lots of time Doing things not generally done elsewhere

# **Binary Operator Precedence**

#### Lots of rules

13'ish rules (shared by C, C++, Java, Perl, Python, C#)

x + y | z

#### Amenably to measurement

Source code Developer performance

# Hypothesis

Every source occurrence provides practice Relative percentage a measure of relative practice

#### More practice aids learning/retention Practice only occurs when a decision has to be made Occurrences rare enough that performance not 'saturated' P = x + y; Q = a + b | c ;

#### Prediction

More source code occurrences  $\rightarrow$  better developer performance

### Source Measurements

#### What measured

Large C programs Visible source Binary operators common to C/C++/Java/Perl/etc. Operator pairs in expressions

x = y + z;a = b + c \* d;

Ignored (not considered to be operators)

= . -> [] ()

# The Experiment

#### The ACCU

C and C++ user group: now includes Java, C#, Perl + others Annual conference: 250+ professional developers Willing to make lunchtime slot available

#### **Practical constraints**

Time: 40 minutes Venue: Room at a conference Subjects: Volunteers willing to give time during lunch

### What Subjects asked to do

Three stage problem, repeated

**Remember information** 

zip = 4; zap = 8; bat = 6;

Time filler task

x + y \* z p || q >> r

**Recall information** 

## Results '06/'07 Overview

#### Numbers

Subjects (years experience): 17 (14.6) /6 (14.5) Answers: 123.5/116.2 sd 35.0 Percent correct: 66.7/63.3 sd 8.7 Random answers, binomial distribution: 0.1% prob > 60% correct

#### **Bradley-Terry Statistics**



### **Performance/Source Correlation**



### 33% incorrect!?!

#### Implication for faults in real code

2% of expressions contain two or more binary operators Implies almost 1% of expressions 'wrong'

### 'Naked' expressions rare in code

Expressions generally exist within a context Expressions often contain context information

### **Context Information**

#### x + y | z

#### arith + context\_clue | bit

### Source Measurements

#### Names of operand identifiers

Arithmetic names: size, len, count

Bitwise names: flags, status, mask

Boolean names: finished, done, started

Anonymous names: val, temp, field

### **Experimental Manipulation**

#### arith + arith\_bit\_anon | bit

## Result '07 Naming

#### arith + arith\_bit\_bool\_anon | bit

Same context76.3 (96,56,58)Match higher/Not match lower72.5Match higher/Match lower61.5Not match higher/Not match lower64.4Not match higher/Match lower43.4

# Conclusion

#### Occurrence/performance correlation

Exists for experienced developers Unexperienced developers?

#### Use of non-precedence information

Developers associate some words with some operators Operator/operand spacing?

#### TODO

Measurements of other language source